

BSR Services, Inc.  
2340 Verna Ave.  
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314-569-3005

Spring/Summer 2009



Snow & Ice Management

# SERVICE BULLETIN

## BSR = "BEST SERVICE RESULTS"



### NEW SALT FACILITY



BSR's "New" 6500 square foot salt facility is near completion. An Open House will be forthcoming!

### Testimonials from January 26th -28th, 2009 Storm Event

"In 9 years of managing facilities I have NEVER received one compliment on a snow plow job only complaints. At least 6 different employees came to me with compliments. While I had to admit I did not personally clear the parking lot it sure made me look good to have chosen BSR. I was so impressed!!!!!"

—Commercial Property Manager

"Our next door neighbor came by the other day upset at his current snow removal company and inquired who I used as he has noticed how good of a job you all do for us. Keep up the EXCELLENT work!"

—Tenant

"BSR did an EXTRAORDINARY job!"

—Commercial Property Manager

### IT IS NEVER TOO EARLY TO PLAN AHEAD!

We are just coming out of the winter season and already planning for the 2009/2010 winter season.

BSR focuses on snow & ice management year round continually striving to expand our knowledge-base. We do not ever have an "off-season", as BSR expends considerable amounts of time educating/training our BSR Team Members. We are dedicated to offering a full service approach that goes beyond the expectations of the clients we serve and to ensure safety. Our focus and commitment is to continually improve that comprehensive service, by delivering exceptional Value, Solutions, and Professionalism, while instilling good ethical standards amongst our BSR Team Members.

BSR is committed to raising the service standards of the snow and ice industry in the St. Louis area.

Should you have additional properties in your portfolio or building that may be coming on line please contact Carl Bolm at 314-569-3005 ext. 101 or Kim Chapman ext. 102 today for a proposal as it is never too early to plan for next season.

**SNOW is what we do!!!!**

### EDUCATIONAL RESOURCES AVAILABLE FROM BSR SERVICES!

As a commercial property manager, obtaining information on the services provided in the field of snow and ice management is of great benefit. BSR takes pride in providing resources to help make better informed decisions and provide perspective on the services that we provide. To obtain any of the following resources, please contact us so that we may deliver the information to you!

- BSR Services Ice Melt Research Overview**
- Frequently Asked Questions for Property Managers and Tenants**
- SIMA's Consumer Tips on How to Find a Winter Services Provider**

BSR IS PROUD TO BE ACTIVE MEMBERS OF:



Visit our website at: [www.BRSERVICES.com](http://www.BRSERVICES.com)

